



Ohio Private Investigation & Security Services Commission (OPISSC) September 25, 2014, Minutes

Commission Meeting Date and Location: September 25, 2014, Ohio Department of Public Safety (DPS), 1970 W. Broad Street, Columbus, Ohio 43223

Commission Members Present: Mr. Rodney Armstrong, Mr. Jay Beighley, Mr. Dennis Deskins, Mr. Dwight Holcomb, Mr. Anthony Macisco, Mr. Ted Owens, Mr. Brian Simms, Mr. Chris Johnson for Mr. Paul Pride, Mr. Joseph Montgomery for Mr. John Born

Commission Members Absent: Mr. Bryan Kirk, Mr. Mark Wasylshyn, Mr. Ralph Portier

Also Attending: Aleta Dodson, Geoff Dutton, Christy Clark, Julie Faulconer, Heather Frient, Mike Mullaly, Eric Richmond, Andrew Spencer

Visitors Attending: Terry Myer, Arnie Schropp

Mr. Rodney Armstrong, Chair, called the meeting to order at 1:04 PM.

ROLL CALL:

Mr. Armstrong	Here	Mr. Macisco	Here
Mr. Beighley	Here	Mr. Owens	Here
Mr. Montgomery for Mr. Born	Here	Mr. Portier	
Mr. Deskins	Here	Mr. Johnson for Mr. Pride	Here
Mr. Holcomb	Here	Mr. Simms	Here
Mr. Kirk		Mr. Mark Wasylshyn	

A quorum was present to conduct business.

ACTION: Motion to approve the meeting minutes for August 28, 2014. Holcomb first. Macisco second. None abstained. None opposed. Motion approved.

STAFF REPORTS

Licensing & Registration Unit: Aleta Dodson reported that all of the submitted applications for the Class B Commission vacancy were forwarded to the Director's office and the Ohio Boards and Commissions. The deadline for the Class A vacancy was September 19th, and those submissions will be forwarded the following week.

Database improvements: As of September 4th, providers are able to submit terminations on-line, and 1,100 registrants have been terminated since then using the online system. On September 15th, the ability to transfer a registrant from one branch to another was implemented. The next feature being developed is the ability to add a qualifying agent online.

PISGS met with the ODPS Training Department to discuss the possibility of making the Informational Seminar available as an on-line interactive class. This would eliminate traveling to Columbus.

Ms. Dodson said Mr. Armstrong contacted her regarding registrant photo send backs and asked him to elaborate. Mr. Armstrong said that his company is getting many photos returned. Many of his applicants don't live near a branch office and it isn't feasible for them to travel to the office, nor to pay them for the time involved to have their photo taken and/or retaken. The applicants are submitting photos taken at home with cameras or phones, and getting a passport photo would incur cost. The most often reason for a returned photo is "can't see their eyes" or "not on a white background." We have addressed the white background with our folks, but would like to reach a happy medium to reduce the send backs. Mr. Armstrong provided a photo to Ms. Dodson that was returned for not seeing the eyes.

Mr. Dutton asked the Commission if anyone else was having this issue, and several said they were. Mr. Dutton verified that the Commission members have his contact information and to let him know if they are having any issues.

Regarding the photo example, Aleta Dodson stated that the eyes may be visible on a large photo, but once it is reduced to the ID card size, the eyes can't be seen. Mr. Dutton added that moving towards portability it is difficult to produce a professional ID card with bad photos. Some photos are marginally off, but we have received photos of people holding a drink at a party, and others that aren't even close to our guidelines. This will be an issue when we begin printing the new cards.

In order to better understand the issue, Mr. Dutton learned how to take his photo using his phone and upload it to the PISGS system yesterday. He encouraged Commission members to try it also. There is a user guide available on the PISGS website, and three pages are devoted to uploading a photo with screenshots and step-by-step instructions. Common problems are dark around the eyes, people wearing hats, and a blurry image. It may not look bad when it is large, but it becomes an issue when reducing it to a high resolution, small photo.

Mr. Dutton demonstrated taking his picture using his phone and emailed it to Mike Mullaly, whose computer screen was projected for the Commission to view the process. Mr. Dutton showed that the site has the functionality of cropping the image, making it the correct size using the provided diagram and assuring the image looks good before uploading it.

Mr. Owens asked if there is a limit or recommendation as far as what the megapixels should be on the camera. It is believed that the image should be 600 by 600 megapixels, making it a two inch square photo, but it definitely states the minimum size in the manual.

Mr. Armstrong stated that the gentleman whose photo was returned for "can't see his eyes" is older, the eyes are sunken, and we don't want him looking unnatural in his photo by trying to open his eyes wider. Mr. Dutton agreed, but said the lighting is important in getting the shadows off of the face. Outdoor lighting will probably get the best results or using a flash.

Mr. Terry Myers addressed the Commission and said his company takes three different pictures of each applicant and it has helped reduce the photo send backs.

Ms. Dodson said she could ask the I.T. section if it is possible to see how many photos were returned to see if this issue is wide spread. Mr. Dutton suggested, if the members were willing, to set up several regional location meetings around the state. He and a committee can assist the industry by walking people through the process and answer any questions or issues they may have. Mr. Dutton asked members to check out the manual and let him know if any changes are needed that might be less confusing. It is also possible when logging in, for a pop up announcement to be added that could have helpful hints. All suggestions are welcome.

Enforcement Unit: Christy Clark reported for the month of September that there were 7 law enforcement contacts, 167 compliance checks, 2 violation notices issued, and no criminal charges filed. She has received good feedback regarding the on-line terminations, which should decrease the late days of termination violations. Locally, the Reynoldsburg teachers are on strike and Huffmaster is providing security. None of the guards had cards on them, but the 72 applications were received in the mail and the company was in compliance. For the iPhone 6 release, compliance checks were made in Columbus, Cincinnati, and Cleveland and everyone was in compliance. Security was provided by the PLE Group.

Mr. Dutton had some updates. There have been some developments on the Polaris Mall active shooter training discussed at the last meeting. We're aiming for February, after the shopping season winds down at Polaris. The Emergency Management Agency (EMA) started paperwork to get this moving in terms of hiring a facilitator and someone to help plan and organize the training. Mr. Dutton asked if Mr. Deskins had anything to add. Mr. Deskins said Glimcher is merging with another company. Instead of Glimcher, it will be WP Glimcher. The merge is to take place March or April of next year and will not affect the training scheduled for February. All of the agencies that we talked about at our initial meeting have made a verbal commitment. There should be an e-mail going out in the next few days for an October meeting. At that meeting, a date will be chosen in February.

Mr. Dutton added one more item. PISGS has talked with Homeland Security regarding changes in the law to further develop school safety plans, and to encourage and even require schools to provide more thorough safety plans. We suggested that a security component be included in terms of do the schools have security guards, peace officers, are they private, etc. and to incorporate the security service aspect into the plan. Homeland Security was receptive to the idea, and developments will be shared with the Commission.

Ohio Revised Code (ORC) 4749 Rewrite

Mr. Dutton referred to Mr. Spencer, ODPS Legislative Liaison, regarding the legislation. Mr. Spencer stated that we are waiting on a final draft from LSC, who is still reviewing it. When it is returned, the draft will be forwarded to Commission members for review.

Committee Reports

The list of committee members was updated to reflect active members. A statement will be posted to OASIS that we are seeking people interested in being on a committee. Mr. Macisco volunteered for the training committee.

ACTION: Motion to appoint Tony Macisco to the OPISSC Training Committee. Owens first. Holcomb second. None opposed. Macisco abstained. Motion passed.

NEW BUSINESS

There was no old business to discuss

QUESTIONS FROM THE PUBLIC

There were no comments or questions from the public.

The next OPISSC meeting is scheduled for 1:00 on October 23, 2014, at 1970 West Broad Street, Columbus, 43223 in conference room 134.

ACTION: Motion to adjourn. Holcomb first. Beighly second. The meeting adjourned at 1:44 p.m.