

Registering in Identity Manager

Go to the following link: <https://services.dps.ohio.gov/IdentityManager>

- Click on **Register only then follow the prompts**
Do not enter email or password at this point

ODPS Identity Manager
Single sign-on for the Ohio Department of Public Safety

Sign In

Sign in to continue to Private Investigator Security Guard System

Email

Password

Log in

Having trouble logging in? [Get Help!](#)
Don't have an account yet? [Register!](#)

Enter your email address two times and enter the Captcha correctly.
Click on **Register** button (see below).

ODPS Identity Manager

Single sign-on for the Ohio Department of Public Safety

Registration

To get started, we will need to confirm your Email Address. You will be emailed instructions to complete your registration.

Email Address

- Your Email Address must not be shared with other employees/individuals.
- You are personally responsible for all actions taken by this account.

Confirm Email Address

Please enter the text from the image below



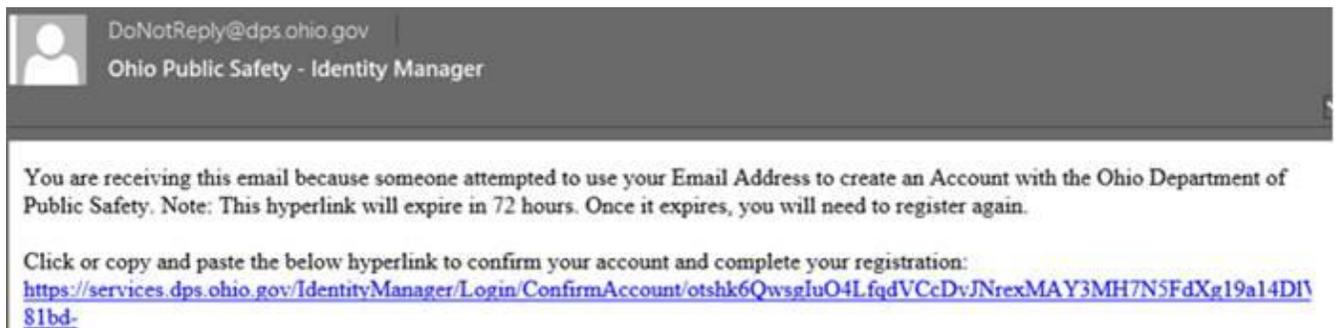
Not receiving an email? [Click here](#)



The confirmation screen is shown below:



Check your email and click on the link provided as shown below:



The new account page should be opened with your email id displayed.
Fill all the fields.

Create a strong password by following all the rules.

Click on **Register** button.

ODPS Identity Manager

Single sign-on for the Ohio Department of Public Safety

Confirm Account

Please complete the following form to register your account with the Ohio Department of Public Safety.

Email Address

- Your Email Address must not be shared with other employees/individuals.
- You are personally responsible for all actions taken by this account.

Password

Confirm Password

- Your password must be at least 8 characters.
- Your password must contain at least one number.
- Your password must contain at least one letter.
- Your password may contain only the following special characters: ! @ # \$ %

Please select three (3) different security questions and provide the respective answers. Should you need to reset your password, you will be asked one randomly selected question and you must provide the correct answer in order to verify your identity.

Question 1

Answer 1

Question 2

Answer 2

Question 3

Answer 3



You will navigate back to PISGS application screen after registration. Select the 1st option shown below and enter your **previous user name and password**.

ODPS Home | PISGS Home Page | News

Ohio.gov | Department of Public Safety

Private Investigator Security Guard Services | Contact Us | ODPS Divisions

Ohio Department Of Public Safety Private Investigator Security Guard Services 1:22:07 PM

General
Home Page
View Announcements
Search Companies
Complaint Form
Log off

Private Investigator Security Guard Services
New User Validation / New Company

New Identity Manager ID: YourEmail@Domain.com

I want to log in as

- An existing PISGS User with current access to a company
- A new PISGS User requesting access to a company
- A new PISGS user requesting to create a new Company

Existing Account Center PISGS User Information

Login User ID	ExistingUserID
Password

Validate Existing User Information

PISGS Help: (614) 466-4130 Monday-Friday 8:00AM to 5:00PM or email: PISGLR@odps.ohio.gov

News | Privacy Statement | Disclaimer | Webmaster | Contact Us

This Site Works Best with Chrome, FireFox or Edge

2019.1.28.0

Click on the **Validate Existing User Information** button.

Contact us if you are not able to sign into PISGS (email: PISGLR@dps.ohio.gov)

For login page go to www.pisgs.ohio.gov
In the menu go to Resources for licensed companies.



To maintain a standard of excellence for the private investigator and security guard industry by ensuring all applicants meet the established criteria for licensing and registration, and enforcing the laws governing the industry to protect the safety of the citizens of Ohio.



Mailing Address

PISGS
PO Box 182001
Columbus, OH 43218-2001

Overnight Address
1970 W. Broad St.
Columbus, OH 43223

Stay Connected

Get news & updates directly in your inbox.

[Sign Up](#)

Quick Links

- [Search for Licensed Providers](#)
- [How to Apply for a License](#)
- [Resources for Licensed Companies](#)
- [Fingerprinting Information](#)
- [Training Opportunities](#)
- [File a Complaint](#)
Or Text-A-Tip to [614-705-2847](tel:614-705-2847)
- [Frequently Asked Questions](#)

Ohio Homeland Security offices are still open. As of March 16th, 2020, we will be operating at minimal staffing levels. We apologize for any delay in responses during this time.



What is PISGS?

Private Investigator Security Guard Services (PISGS) licenses and regulates private investigation and security guard companies working in Ohio. There are more than 800 companies with 22,000 registered employees. PISGS is part of the Ohio Department of Public Safety.

Who is licensed?

Ohio law requires people or companies offering security or investigation services to obtain a license. Licensed companies also must register employees. Providing investigation or security services without a license is a crime.

Why a license?

A license demonstrates a basic level of professional responsibility, competence and compliance with the law. PISGS verifies a company is insured, operated by a qualifying agent with appropriate experience, and that employees undergo criminal background checks.

At the top of the next page click **Existing Provider Company Log In** as shown below where you normally log in:



PISGS Resources

 Like us on facebook

 LIVE CHAT

Mailing Address

PISGS
PO Box 182001
Columbus, OH 43218-2001

Overnight Address
1970 W. Broad St.
Columbus, OH 43223

Stay Connected

Get news & updates directly in your inbox.

[Sign Up](#)

Quick Links

[Search for Licensed Providers](#)

Resources for Licensed Companies

- [Existing Provider Company Log In](#)
- [Identity Manager \(IDM\) Migration Instructions](#)
- [Identity Manager \(IDM\) General Instructions](#)
- [Provider Company Online User Guide](#)
- [Tips on Submitting Photos](#)
- [PISGS Fees Schedule](#)
- PISGS Waiver (PSU 0060) [Word](#) | [PDF](#)

Paper Forms

Forms used by licensees who do not wish to use the online system.

Employee Registration Application and Instructions (PSU 0015)
[Word](#) | [PDF](#)
Required to register new employee no sooner than 3 days and no later than 7 calendar days after the date employee is hired. Registrations done using the paper application do not receive the plastic card.

Firearm Bearer Notation Application and Instructions (PSU 0018)
[Word](#) | [PDF](#)
This application along with the applicable OPOTC certificate is required to re-qualify or add a firearm notation to a registration.

Registration Renewal (PSU 0017)
[Word](#) | [PDF](#)